

Why the change?

CLUB indulge is becoming THE CLUB at Chumash. With the new name change, comes more freedom and more rewards. Be sure to stop by THE CLUB and pick up your new card to take full advantage of your new rewards and benefits.

New Program Changes!

- Earn Reward Points and Tier Points on Poker, Dining, Retail and Spa - in addition to Slots, Bingo and Table Games.
- Easier to advance card levels and earn more Reward Points with new earning structure
- Reward Points have replaced Comp Dollars and Tier Discounts – Points earned on purchases are a higher value than the previous discount for Bronze level and above.
- In addition to Free Play, Reward Points can now be redeemed for Dining, Retail, Entertainment and Spa
- Greater Discounts on Entertainment for Bronze level and above

Why did the club indulge program change?

Chumash Casino Resort wanted to improve the membership program to make it simpler and more rewarding. The new program makes it easier to earn, and provides more freedom. You now can redeem Reward Points on what you want, when you want. More freedom. More Rewards.

Do I need a new club card?

To take advantage of the new benefits and rewards, you need the new club card. With the new card, you earn faster because you are earning on BOTH your gaming and nongaming spend, also making it easier to reach the next card level.

Does my Card level change with the new program?

Don't worry. Your card level and Tier Points balance are still the same. With the new program though, it's now easier to reach the next level because you now earn Tier Points on your dining, retail and spa spend too.

What happened to Comp Dollars?

Don't worry, your Comp Dollars didn't go away. They were just moved over as Reward Points. Your total balances are still the same, but now all your earning is in Reward Points, which you can redeem as Resort Credit for dining, retail and spa, or continue to redeem as Free Play.

What will happen to my Offers?

Your offers will **not** go away. You will continue to qualify for offers the way you do today.

What happened to the Tier Discount?

Tier Discounts were replaced with our Points back benefit that is part of the new club program. You now receive your discount in the form of Reward Points that can be used as a credit on a future purchase or as Free Play on the slot machines. Bronze and above are also receiving more back per dollar spend than before.

Will I earn Points on purchases that are charged to my room?

At this time, the hotel is not included in the points on purchase benefit. Purchases charged to a room will not earn Reward Points or Tier Points. We hope to change this in the future, but for now be sure to pay with cash or credit at time of sale to receive Points.